Florida Reemployment Assistance Application



The Florida Department of Economic Opportunity (DEO) encourages all Floridians who have lost their job as a direct result of COVID-19, to apply for Reemployment Assistance benefits.

Before You Begin, Consider the Following:

- DEO strongly encourages you to submit your application <u>online</u> at <u>FloridaJobs.org</u> and select "File a Claim."
- By applying for Reemployment Assistance benefits through the online application, your claim will be processed faster.
- Use of the paper form <u>should be considered a last resort</u> when submitting your application as it may delay processing of your application.
- When completing the paper application, please type your information, then print and mail in your application. Please ensure that you complete all of the required fields. Page 2 lists important documents needed to complete your application.

Don't have access to the online application?

- Visit a local public library. Library staff can assist you with accessing the internet, so you can complete your application.
- You can also contact your local CareerSource center for assistance and questions about completing your application. Please visit CareerSourceFlorida.com to find locations and contact information for your local career center. CareerSource staff will be available to walk you through the application process over the phone as well as in person, in some locations. We recommend you call your CareerSource center to check their hours of operation.

Contact DEO at 1-833-FL-APPLY (1-833-352-7759) if you need assistance or have questions about completing your Reemployment Assistance application.

What information and documents should I collect before beginning my application?

To ensure your application is complete and processed efficiently, have the following information available when submitting an application for Reemployment Assistance:

- Social Security number.
- Driver's License or State ID number.
- Employment information for the last 18 months for each employer.
- Employer identification number, also known as FEIN number, if available. This number can be found on your W2 or 1099 tax form.
- Employer name (name on pay stub), address, and phone number.
- First and last day of work.
- Gross earnings (before taxes) covering the last 18 months.
- Reason for separation.

If one of the following criteria applies to you, have the following additional information available:

- Not a U.S. Citizen: Alien Registration Number or other work authorization form.
- Military employee: A copy of your DD-214 Member 4. If you do not have a Member 4, a copy of your Member 2-7 may be used.
- Federal employee: SF-8 or SF-50.
- Union member: Union name, hall number, and phone number.



DEPARTMENT OF ECONOMIC OPPORTUNITY REEMPLOYMENT ASSISTANCE APPLICATION FOR SERVICES

PLEASE ENTER YOUR INFORMATION IN THE FIELDS PROVIDED AND TYPE YOUR NAME TO SIGN THE FORM. Complete a Supplement for other employment you have had during the last 18 months. You can print the completed form and mail to the following address: Florida Department of Economic Opportunity, P.O. Box 5350 Tallahassee, FL 32314-5350

1. Name: (First, Middle, Last)									·				
1a Other Nemes Lload During Em	nloumont					FOR OF	FICE USI	E ONLY,	DO NOT W	RITE IN TH	IE GRAY /	AREA E	BELOW
1a. Other Names Used During Em	pioyment					EFF	М	D	Y	DATE	М	D	Y
 Local Mailing Address: Street Address: 				Apt.#		Date CLAIM	NEW	ADD'L	R/O	FILED	UALIFY	_	<u> </u>
City:	State:	Zip:			nce County:	STATUS							
3. Telephone Number:		Alterna	ate phor	ne numb	er:	TYPE:		X	FE		EB		۲
		or				ISSUE: (ch	neck one)		UCB-13	MODS	STDK		METHOD
4. Date of Birth: Month Day Year	5. Sex:		6. Heig	ht/Weig	ht	□ NO □ YES - e	nter flag o	codes					
	□ F	-		/		1.		LOCA	LOFFICE	FIPS	RES. CO	UNTY	WDB
7. (Statistical use only) Are you of Indicate your primary ethnic affiliation		cent?	YE	S	NO	2. 3.		IND	W/S	ERP	MCS		
☐ White (1) ☐ Black or African Americar		America Alaskan				4.							
Asian (3)		lawaiiar	n or Pac	cific Isla		IB4 STATE	FIPS CC	DE		-			
8a. Identification (ID):		nformat	ion not a	available	e (6)	-							
Driver's License #:	State	of Issua	ance:			Primary DC	OT Code:	I	Mo. Exp.	Secondary	DOT Cod	e:	Mo. Exp.
State Identification #:	State	of Issua	ince:			Disaster [Annound			
Other ID #:	Туре	e of ID:	<u>.</u>		<u> </u>	_ Docum	entation	present	ea:	Disaster	#: FL		
8b. *Social Security Number: (see P	rivacy Act State	ement he				TYF	PE:						
	-		·							Seconda	ry DOT		
9. Check the number which corres 1. Did not finish High Scho	ol - Highest gr	ade con	npleted	was:		Primary D	OT Cod	e:	Mo Exp.	Code:		Mo.	Exp.
1 2 3 4 2 2. High School Diploma or		89	9 🗌 10		12					d in Section			
3. AA or Post Secondary V	ocational/ <u>Te</u> ch	inical Ce				Rehab	ilitation /	Act of 19	973?	☐ YES			
4. BS/BA 5	. MS/MA 🗌		6. Doo	ctorate						ed if he or s ally limits of			
						activities;	has a re			airment; or			
							his inforr			d for statis			only; is
11. I am a citizen of the United Stat	es.		S		NO If no, see p.			luntary	basis; and	l will be ke	pt confide	ential.	
If no, I am authorized to work in			S		NO	Expirati	on Date:						
11a. Citizenship: US Citizen/	Nationalized ant			dmitted trant	Alien/Refugee	e 11b.	lf not flu	ient in E	nglish, wh	at languag	ge do you	prefe	r to use?
		Oth											
12. I hereby apply for the period	beginning:					13. Emplo	oyer ID #	ŧ					
			1 - 1 - 1 - 1			_							
14. Type Of Industry Employer:													
15. Name of Most Recent Employer:													
Employer's Street Address						-							
Employer's Street Address						Dates Wo	orked:		Occupatio	on:			
City County		State		Zip	`	FROM:	De			TO: Mo.	Dev		Veer
Supervisor's Name:			County		n worked:	Mo.	Da	ly	Year	IVIO.	Day	l	Year
Employer's Telephone Number:	Sal	ary Rate		Г	Hour	Total Gros	ss Earnir	ngs					
	¢		•	Per [☐ Week ☐ Month	Total Gros Sunday o			e g	6			
	φ			· · · L	∃ Month] Year	Occupatio							

Enter your total period of employment with this employer:

Employment Start Date:	
Employment End Date:	
1. Have you had multiple periods of new employment with this employer since 1/1/2019? YES NO	
A. Were your total gross wages at least \$4675 during this period of employment? Do not include wages earned after 4/5/202. 🗌 YES	NO NO
B. Enter your gross wages with this employer for the total period of your employment entered above (if more than one year, enter gross e recent one year period). Do not include wages earned after 4/5/2020.	arnings for a
2. Are you considered working on-call for this employer?	
3. Did you work full time for this employer?	
4. Are you an officer of a corporation?	
If yes, the reason for separation for an officer of a corporation shall be considered a voluntary quit per Florida statues.	
5. Are you a sole proprietor, a partner in a partnership, or do you work for a family member who owns/operates a sole proprietorship and/or partnership or do you work for a family member who owns/operates a sole proprietorship and/or partnership.	artnership at
6. Are you a school employee?	
 7. Did you work for a private company and as part of your work did you provide services to a school or other educational institution? For exam a school bus, but you were not a school board employee. YES NO 	ple, you drove
Work Authorization Information If you indicated you are not a U.S. citizen 1. Which of the following work authorization cards or documents do you have? (select One) I-55 (Permanent Resident Card) I-766 (Employment Authorization Card) I-551 (Temporary Language Machine Readable Immigrant Visa) I-551 (Temporary Stamp on passport of K-94) I-94 (Arrival/Departure Record) I-327 (Reentry Permit) I-571 (Refugee Travel Document) I-20 (Certificate of Eligibility for Non-immigrant (F-1) Student Status) DS2019 (Certificate of Eligibility for Exchange Visitor (J-1) Status)	
Other Work Authorization Document	
2. Your country of Origin:	
2. Your country of Origin: 3. Your passport number:	
2. Your country of Origin: 3. Your passport number: 4. The country that issued your passport:	
2. Your country of Origin: 3. Your passport number:	

DEPARTMENT OF ECONOMIC OPPORTUNITY REEMPLOYMENT ASSISTANCE APPLICATION FOR SERVICES

Reason for Separation:	COVID-19			
Temporary Lay-off	Leave of Absence	Tools/Equipment Us	ed:	
Quit or Voluntary Lay-off	Discharged, Job Performance			
Working Reduced Hours	Discharged, Other	Are you scheduled t		for this employer?
Explain Reason for Separation:		☐ YES ☐ NO	When?	
16. Are you currently employed, self-employed	or have you been self-employed in the	e past year?	YES	□ NO
17. Is there any reason you cannot seek or acc	ept full-time employment?		🗌 YES	
17A. Have you refused any offer of work since	you became unemployed?		☐ YES	
 18. Did you apply for or receive, or would you b Any amount for loss of wages due to illness Any type of private income protection insura 	or disability?	ark "Y" for Yes or "N" f y amount of retiremen orker's compensation f	it pension or anr	nuity income?
Any amount as supplemental unemploymer	nt benefit?			
19. Have you received, or will you receive any of Severance Pay		Amount: \$		
Wages in Lieu of Notice				
Vacation Pay YES		From:		То:
20. Do you have specific plans to enroll in or atte months? If yes, when?	end school or vocational training withi	n the next 12	YES	□ NO
21. Are you receiving, or will you receive a retire	ment pension?		T YES	
If yes, date payment began/will begin:				
	E	mployer's Name:		
22. During the past 18 months, have you:	a. Been in the Military Ser	vice?	YES	
	b. Held a Federal Civilian		YES	
	c. Worked in any other sta	ate?		
23. Have you applied for Reemployment Assista	•		YES	
If yes, against which state?				
24. If you receive, or will receive payments from Temporary Total YES Permanent Total YES NO	Temporary Partial	ed as: YES	Impairment Inc	come YES NO
25. Are you a member of a labor union which fin	ds/obtains work for its members?		YES	
If yes, provide Union name and number:				
26. What type of work are you seeking?				
27. Are you a veteran who meets one or more o	f the following conditions?			YES NO
a. Served on active duty for a period of more	e than 180 days and received a discha	arge other than dishor	norable.	
b. Was a reservist who earned a campaign b	badge and was released or discharge	ed with a discharge oth	ner than dishono	vrable?
c. Was discharged or released from active d	uty because of a service-connected d	lisability?		
If you answered yes to Question 27 above, p	lease answer questions 28 – 32 bel	ow, otherwise go to	question 33.	
28. Were you released from military active duty	y within the last three years (36 month	is)?		YES NO
29. Did you serve on active duty during a war, o	campaign or expedition for which a ca	mpaign badge has be	en authorized?	YES NO
30. Are you a Disabled Veteran?				🗌 YES 📋 NO
Definition: You have a service-connected	disability which entitles you to compe	nsation or caused you	ı to be discharge	
31. Are you a Special Disabled Veteran? <u>Definition:</u> You are entitled to compensation that you have a serious employment handic				
32. Are you a homeless veteran?				
33. Are you the spouse of any of the following in	ndividuals?			
(a) a veteran who died of a service connect serving on active duty who has been listed for of duty by a hostile force; or (III) forcibly deta	or a total of more than 90 days in one	of the following categ		
34. If you answered 'Yes' to Question 27 or 3				

DEPARTMENT OF ECONOMIC OPPORTUNITY REEMPLOYMENT ASSISTANCE APPLICATION FOR SERVICES

I hereby claim benefits under the Florida Reemployment Assistance Law. I am not seeking benefits under any other state or Federal system. At the discretion of the department, this application for benefits may be accepted as my registration for work and employment services. I understand the Florida Reemployment Assistance Law provides penalties for knowingly making false statements for the purpose of obtaining benefits. I declare that the statements made in connection with this claim are true and correct to the best of my knowledge and belief. I understand the information is subject to verification and agree to provide such documentation as required.

Claimant Signature:

Date:

The Department of Economic Opportunity may e-mail me for additional information needed in determining my claim.

My E-Mail Address is:

I understand the Department of Economic Opportunity will maintain the confidentiality of my e-mail address pursuant to section 443.1715, Florida Statutes.

*PRIVACY ACT STATEMENT

The information you provide to this Department is voluntary and confidential but is required to process your claim. Pursuant to the Internal Revenue Code of 1986, the Social Security Act, 42 U.S.C. 1320b-7(a)1, and s. 443.091(1)(h), F.S., disclosure of your Social Security number is mandatory. Social Security numbers will be used by the department to report the benefits you receive to the Internal Revenue Service as potential taxable income. In accordance with the Federal Deficit Reduction Act, an amendment to the Federal Social Security Act, and 5 U.S.C. 552a(o)(1)(D), information you provide is subject to verification through computer matching programs and information about your wages and claim may be provided to other federal, state and local agencies or their contractors for verification of eligibility under other government programs to ensure benefits have been properly paid and for statistical and research purposes.

Employers are authorized by law to provide this Department with information needed to determine our eligibility for benefits. This information includes your dates of employment, wages paid and the reason for your employment separation. Information you provide about why you left specific employment may be disclosed to that employer so that this Department may determine your eligibility for benefits.

I have answered all questions fully and truthfully. I know there are penalties for giving wrong information. I know that to receive benefits I must meet the eligibility requirements.

By submitting this application, I acknowledge that I am filing this application for reemployment assistance for myself and that all information provided is complete and accurate to the best of my ability; I further understand that knowingly making a false statement or representation or knowingly failing to disclose a material fact can be prosecuted as a third degree felony pursuant to section 443.071, Fla. Stat.

I have read and agree with the above: YES NO

Enter your Social Security Number:

*FRAUD STATEMENT

Florida Law provides that knowingly making a false statement, in order to obtain or increase Reemployment benefits, is a third degree felony punishable by up to \$5,000 in fines and five years in jail. It is also illegal to file a claim or claim benefit weeks for someone else. All cases determined to be fraudulent can be referred to the State Attorney's office for prosecution. Each week of benefits fraudulently claimed is a separate offense for prosecution.

If you give false information or a false Social Security Number when filing your claim, you could be arrested for fraud.

I acknowledge that I understand this statement and wish to continue to file my claim.

REEMPLOYMENT ASSISTANCE APPLICA SUPPLEMENT	TION	35. *Social	Security Number:				
36. WORK HISTORY: Complete the followir	310 form. Include s	elf-employment	, part-time wo	e held DURING THE PAST <u>18 MONTHS PRIOR to the</u> ork, military service, and employment with a government agency.			
Next Most Recent Employer:				Employer ID # (For Office Use Only)			
Employer's Street Address:				Dates Worked: FROM: TO:			
City:	State:	Zip:	Total Gross	s Earnings with this Employer: \$			
Employer's Local Mailing Address (if different than above):			Total Gross Earnings with this Employer Since Sunday of this Week: \$				
City: State: Zip:			Occupation or Position Title:				
Employer's Telephone Number:		1	Tools/Equi	pment used:			
Reason for Separation:				Salary Rate: \$ Per: (Hour, Week, Month, Year)			
Explain Reason for Separation:							
Next Most Recent Employer:				Employer ID # (for Office Use Only)			
Employer's Street Address:				Dates Worked: FROM: TO:			
City:	State:	Zip:	Total Gross	Earnings with this Employer: \$			
Employer's Local Mailing Address (if different than above):			Total Gross Earnings with this Employer Since Sunday of this Week: \$				
City: State: Zip:		Zip:	Occupation or Position Title:				
Employer's Telephone Number:			Tools/Equip	ment used:			
Reason for Separation:			Salary Rate: \$ Per: (Hour, Week, Month, Year)				
Explain Reason for Separation:							
Next Most Recent Employer:				Employer ID # (For Office Use Only)			
Employer's Street Address:				Dates Worked: FROM: TO:			
City:	State:	Zip:	Total Gross	Earnings with this Employer: \$			
Employer's Local Mailing Address (if different	nt than above):		Total Gross Earnings with this Employer Since Sunday of this Week: \$				
City: State: Zip:		Zip:	Occupation	or Position Title:			
Employer's Telephone Number:			Tools/Equip	ment used:			
Reason for Separation: Permanent Lay-off Suspension Temporary Lay-off Leave of Absence Quit or Voluntary Lay-off Discharge, Job Performance Working Reduced Hours Discharged, Other			Salary Rate: \$ Per: (Hour, Week, Month, Year)				
Explain Reason for Separation:							
Additional Eligibility Information Since you became unemployed, were you re	eferred to a iob bv a	a CareerSource	Center and re	efused/failed to accept the referral?			

Since you became unemployed, were you referred to a job by a CareerSource Center and refused/failed to accept the referral?	YES	NO NO
Did you perform services as a professional athlete for any employer since Tuesday, January 1, 2019?	YES	NO
Are you seeking only part-time work?	YES	NO
Have you accepted a job offer with a new employer?	YES	NO

If Yes, enter the date that you will begin working

Claimant Residential Address

Attention:				
Address:				
City:	State: Z	ip:	7	
County:	j			
Country:	j			
	1			
Notification			NO	
1.Did you or will you work full time during the week of	f filing?	YES	NO	
2. Did you or will you work and earn at least \$275 du	ring the week of filing?	YES	NO	
Initial Questions		If you checked the answer the follow	ne box for being self-employed or an wing questions:	independent contractor,
1. Indicate ALL type(s) of employment you had since	e 1/1/2019.			
Employed in Florida (excluding military and federal civ				
Employed in State other than Florida (excluding militar	ry and federal civilian employment)			
Employed by the Military in Active Duty Employed as a Federal Civilian Employoee				
Self Employed or Independent Contractor				
I have not been employed since 1/1/2019				
2. Since 4/7/2019, have you applied for reemployment bene	fits from a state other than Florida?	YES	NO NO	
3. Are you filing from Florida?		YES	NO NO	
4. If you are not filing from Florida, enter the state from whic	h you are filing:			
5. Please enter the location from where you are filing this ap	oplication:			
Correspondence Preference				
How would you like to receive your Correspondence?	Electronic US Mail			
Email address:				
Preferred language:				
If you checked the box for being self-employed or an indepen	dent contractor in question 1 above	e, answer the follov	ring questions:	
Self Employment Start Date:				
Self Employment End Date:				
	~ ~ ~			
Have you had multiple periods of self employment since 01/0	01/2019? OYes O	No		
Physical location where work was performed (address):				
_				
Do you own this business? OYes ONo				
Are you still working in this self-employment?	es 🔘 No			

If you worked providing military service or worked as an employee in federal civilian employment at any time between January 1, 2019 and April 22, 2020, please complete the questions below.

Detailed Military Service Information

*Claimants with military service in the National Guard or Reserve Component that do not have at least 90 days of continuous active duty cannot use military service to establish a reemployment assistance claim.

* Refer to your DD214-Member 4 to complete the following information. If you have served more than one term of service, complete the information for your most recent term military service.

1. List your Branch of Service:

Military Service Start Date

Military Service End Date

Gross Wages

- 2. Have you applied for or are you receiving from the Veteran's Administration a subsistence allowance for the vocational rehabilitation training?
- 3. Have you applied for or are you receiving from the Veteran's Administration a war orphan's or widow's educational assistance allowance?

Federal Civilian Work History

- 1. You indicated you were employed in Federal Civilian employment since 01/01/2019. Indicate the location of your last duty station:
- 2. Did you work in resident state after your Federal Civilian employment? YES O NO O
- 3. If you selected No in question 2, type the name of each state you worked in since 01/01/2019.

Detailed Federal Civilian Employment Information

Select the Department of the federal government for which you worked between 01/01/2019 to 04/22/2020. Select One

If the Federal Department for which you worked is not on the list above, enter the name here

General Information – Tax Withholding

Reemployment Assistance benefits are fully taxable if you are required to file a tax return.

Public Law 103-465 requires the Department of Economic Opportunity to deduct and withhold federal income ta from Reemployment Assistance if an individual receiving those benefits voluntarily requests such deduction and withholding. You may request a withholding deduction equal to 10% of your weekly assistance for federal income taxes.

A statement, Form 1099-G, will be furnished to you at the end of January stating the amount of benefits paid and withheld during the prior year. The same information will be transmitted to the Internal Revenue Service (IRS).

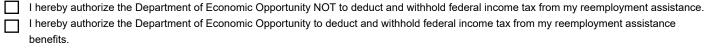
The income taxes deducted are held in trust for the U.S. Government All refunds must be obtained from the IRS on any overpayment of income taxes.

The department is not responsible for refunding withheld taxes.

It may be necessary for you to make estimated tax payments. For more information on when these payments should be made, refer to the IRS publication titles "Tax Withholding and Estimated Tax" or contact the Internal Revenue Service. PLEASE DIRECT ALL QUESTIONS CONCERNING YOUR INCOME TAX LIABILITY TO THE INTERNAL REVENUE SERVICE.

Tax Withholding Choice

Do you want federal taxes withheld from any reemployment assistance payable to you?



Identity Verification

I certify that I am making the above choice regarding my federal income tax withholding status

General information - Mailing

If you print out this form you can take it to a participating FedEx location where they will mail it to Tallahassee for free. See participating locations and more details at: https://www.floridajobsresources.com

Payment Options

All reemployment assistance payments are electronic. When a reemployment assistance payment is made, the payment is made by either: Deposit made to a reemployment assistance debit card, or Direct Deposit to a personal checking or savings account

Please select a payment option:

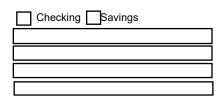
- I would like my benefits paid by deposit to a reemployment assistance debit card.
- I would like my benefits paid by direct deposit to a personal bank account

Direct Deposit Information

Enter the following information only if you have chosen direct deposit as your payment method.

- 1. Select the bank account type
- 2. Enter the Routing Transit Number
- 3. Enter your Bank's Name
- 4. Enter the Bank Account Number
- Re-enter the Bank Account Number

Note: You may change your payment option or direct deposit institution at any time after you apply.



Acknowledgments

Workforce Registration

I understand that Florida law requires me to register with Workforce Services via Employ Florida Marketplace to continue my eligibility for benefit payments.

A link will be provided to me after I have submitted my application and will also be available on my account home page should I wish to complete it later.

I understand that payment of my claim will be delayed or denied if I do not complete my registration with Workforce Services prior to requesting my benefit payments for the first time.



CareerSource Center

I understand that I will be notified if I am required to attend a CareerSource Center Seminar. Failure to attend by the given data may result in a delay or loss of my reemployment assistance benefits.

If a CareerSource Center gives me a job referral, I understand that failure to pursue this referral may result in a loss of reemployment assistance benefits.



Requesting Benefit Payment

I understand the following:

- I am required to request benefit payments for each week I wish to receive benefits.
- The first week of a new benefit year for which I would be eligible to receive reemployment assistance benefits will be an unpaid waiting week.
- If there is a pending issue or appeal on my claim, I must continue requesting benefit payments in order to be paid for those weeks if I am later determined to be eligible.

Reporting Income

I understand that if I do any work, including military reserve drill pay or self-employment, I must report the total wages earned (before taxes), whether or not I have been paid when I request benefit payment for that week.



Work Search Requirements

Regular:

I understand I will be required to submit a minimum of five (5) work search contact or the details of a CareerSource Center visit when I request benefit payments. Each week I will be required to submit the

- Date of contact
- Method of contact
- Business name, telephone number, website name (URL), or email address
- Result of each contact
- Type of work sought

I agree

Benefit Rights Information

I understand it is my responsibility to read the Benefits Rights Information which explains my rights and responsibilities while collecting reemployment assistance. A link to the Benefit Rights Information is included at the end of this application and on my account homepage.





Ken Lawson Executive Director

Florida Reemployment Assistance Way2Go Debit Card Fee Schedule

Below are the Debit Card Fee schedules you have reviewed and acknowledged. Depending on the Florida Reemployment Assistance Way2Go Debit Card services you utilize, you may be responsible for these fees.

Florida Reemployment Assistance Prepaid Card issued by Comerica

depo	osit to your own prepaid ac ve to accept this prepaid ca enter your bank accoun	ayments: direct deposit to you count; or by default to this p rd. Please log on to https://cor it or prepaid account informati ways to receive your funds.	repaid card. mect.myflorida.com to			
Monthly fee \$0	Per purchase \$0	ATM withdrawal \$0 (in-network) \$1.90 (out-of-network)	Cash reload N/A			
ATM balance inquir	y (in-network or out-of-netw	vork)	\$0 or \$0.75			
Customer service (a	automated or live agent)		\$0.50*			
Inactivity \$0						
We charge 2 other	types of fees. Here they a	are.				
Card replacement (regular or expedited delivery) \$4* or \$18.50*						
Over the counter te	Over the counter teller cash withdrawal \$3.00*					

* This fee can be lower depending on how and where this card is used. See separate disclosure for ways to access your funds and balance information for no fee. You are allowed one regular card replacement for no fee per benefit period.

No overdraft/credit feature

Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit *cfpb.gov/prepaid*. Find details and conditions for all fees and services in the cardholder agreement.

I have reviewed the Florida Reemployment Assistance Way2Go Debit Card Fee Schedule and understand that if I choose Florida Reemployment Assistance Way2Go Debit Card as my payment method and use the above services that I will be responsible for any fees charged for those services.

List of all fees for Florida Reemployment Assistance Way2Go Card Prepaid Card

All Fees	Amount	Details			
Get Started					
Card purchase	\$0	There is no fee to obtain a Card account.			
Spend money					
Point-of-sale (POS)	\$0.00	There is no fee for POS purchase transactions conducted in the U.S. using your signature or PIN number.			
Get Cash					
ATM Withdrawal (in-network)	There is no fee for in-network ATM withdrawals conducted at Comerica and MoneyPass ATM locations. In-network refers to Comerica and MoneyPass ATM locations. In-network locations can be found at https://locations.com/and moneypass.com/atm-locator.html. When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.				
ATM Withdrawal (out-of-network)	\$1.90	This is our fee. "Out-of-network" refers to all ATMs outside of the MoneyPas Comerica Bank ATM Network. You will be assessed a fee for each ATM with conducted at an out-of-network ATM. You may also be charged a fee by the operator, even if you do not complete a transaction. When using your card at ATM, the maximum amount that can be withdrawn from your Card account p calendar day is \$500.00.			
Teller-assisted cash withdrawals (OTC)*	\$3.00	This is our fee. You are allowed one (1) withdrawal per deposit for no fee at Mastercard Member Bank or Credit Union teller windows. Each additional withdrawal will be assessed the fee.			
Information					
Customer service (automated or live agent)*	\$0.50*	You are allowed five (5) calls to Customer Service Interactive Voice Response (IVR) or live agent for no fee each month to check your balance or hear your transaction history. Each additional call will be assessed the fee.			
ATM balance inquiry (in-network)	\$0	There is no fee for ATM balance inquires conducted at MoneyPass and Comerica Bank ATM networks.			
ATM balance inquiry (out-of-network)	\$0.75	This is our fee. Each ATM balance inquiry conducted at an out-of-network ATM will be assessed a fee.			
Using your card outside the U.S.					
International transaction fee	3%	Conversion rate is a Mastercard fee for each transaction amount conducted outside of the U.S.			
Other					
Card replacement	\$4	You are allowed one (1) card replacement for no fee per benefit period. Each additional card replacement request will be assessed a fee. Cards are sent via regular mail. Standard delivery is 7 to 10 calendar days.			
Expedited card delivery	\$14.50	If you request your replacement card to be expedited rather than receiving it by regular mail, you will be assessed the expedited card delivery fee, in addition to any applicable card replacement fee. Expedited card delivery can be expected within 3 to 5 calendar days.			
Funds transfer via Interactive Voice Response (IVR-phone) or web portal	\$0.00	There is no fee for you to transfer funds from your card account to a U.S. bank account owned by you.			

* "No Fee" transactions expire at the end of each calendar month if not used.

Your funds are eligible for FDIC insurance and will be held at or transferred to Comerica Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event Comerica Bank fails, if specific deposit insurance requirements are met. See fdic.gov/deposit/deposits/prepaid.html for details.

No overdraft/credit feature.

Contact Go Program Customer Service by calling 1-833-888-2780, by mail at P.O. Box 245997, San Antonio, TX 78224-5997 or visit www.GoProgram.com.

For general information about prepaid accounts, visit cfpb.gov/prepaid.

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.